



E.L.K. Invites Town of Essex Community for a Town Hall on Power Needs and Reliability

FOR RELEASE 11/02/2023

E.L.K., in partnership with Entegrus who is providing management services, invites the Town of Essex Community for an upcoming Town Hall on Monday, November 13, 2023, from 6-8PM at Essex Centre Sports Complex, Shaheen Room, 60 Fairview Ave W, Essex. The meeting is an opportunity to initiate dialogue with the community concerning power needs and reliability, and explore future opportunities aimed at enhancing reliability and overall quality of service.

Jim Hogan, President, and CEO of Entegrus will be in attendance to share progress that's been made, discuss future plans and answer questions. "Town Hall meetings provide an invaluable opportunity for us to connect directly with customers served by E.L.K., listen to their concerns, and share our commitment to enhancing their lives through reliable services" stated Hogan. "Together, we can chart a brighter future, and it's rewarding seeing the progress made every day."

Mayor of Essex, Sherry Bondy, who also serves as the E.L.K. Chair, acknowledges the challenges faced in the past. "Communication was neglected in the past, but that's no longer the case. E.L.K. Management and I meet at least weekly, working diligently to regain lost ground," stated Bondy. "Meaningful changes will take time after two decades of underinvestment in the utility, but we are dedicated to making steady progress toward a better future. We appreciate the patience of the community as we make great strides in a positive direction."

Rob Shepley, Deputy Mayor of Essex and E.L.K. Vice Chair looks forward to the opportunity to talk openly with the community of Essex. "I was present at the Kingsville Town Hall and saw how well it was received" he states. "I am pleased that we are providing the same opportunity for Essex residents to have honest and transparent communication with E.L.K. and our Management Services Team. "

E.L.K. looks forward to engaging with the community about building a stronger, more reliable, and more efficient service for all, and hopes to see many community members on November 13th.

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For more information, please contact:

Mayor Sherry Bondy
Chair of E.L.K. Energy
Email: sbondy@essex.ca
Phone: 226-724-2994

Deputy Rob Shepley
Board Member of E.L.K. Energy
Email: rshepley@essex.ca
Phone: 519-776-8811

Jim Hogan
Management Services Lead
Email: jhogan@elkenenergy.com
Phone: 519-776-5291

About E.L.K.:

E.L.K. Energy is a Local Distribution Company that services the communities of Belle River, Comber, Cottam, Essex, Harrow and Kingsville in Ontario, Canada. With a peak load of 65 megawatts, we deliver a safe, reliable and efficient supply of electricity to over 12,600 customers from the residential, commercial and industrial sectors, through over 168 kilometres of overhead and underground cables,



spanning 23 square kilometres of service territory. E.L.K. Energy is wholly-owned by the Corporation of the Town of Essex.

About Entegrus:

Entegrus operates and maintains electricity distribution systems for over 62,000 customers in Southwestern Ontario and provides general administrative services in the areas of customer care, billing operations and collection services. Entegrus is committed to operating with local values in mind, while delivering safe, reliable, and exceptional service to their customers, partners and communities.